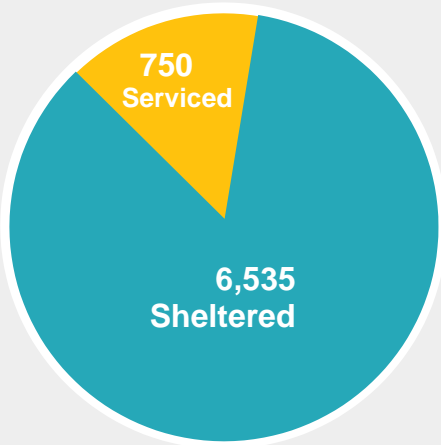




City of San Diego Quarterly Animal Services Report

1ST QUARTER • JULY 1 - SEPTEMBER 30, 2019



San Diego City Total Animals Helped **7,285**

STRAY ANIMALS: 4,759

Dog: 1,494 • Cat: 3,015 • Other: 175 • Offspring: 75

OWNER SURRENDERED ANIMALS: 1,729

Dog: 713 • Cat: 855 • Other: 161

HUMANE LAW ENFORCEMENT*: 47

Dog: 16 • Cat: 12 • Other: 19

*Includes seizures, emergency boarding and abandoned animals

SAN DIEGO CAMPUS
5500 Gaines St.
San Diego, CA 92110
619-299-7012

OCEANSIDE CAMPUSES
2905 San Luis Rey Rd.
572 Airport Rd.
Oceanside, CA 92058
619-299-7012

ESCONDIDO CAMPUS
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

Disposition of San Diego City Animals

ADOPTED: 3,771

Dog: 1,155 • Cat: 2,329 • Other: 287

RECLAIMED: 909

Dog: 764 • Cat: 127 • Other: 18

TRANSFERRED TO RESCUE: 482

Dog: 204 • Cat: 215 • Other: 63

EUTHANIZED: 859

Dog: 149 • Cat: 693 • Other: 17

*Includes euthanasia by offsite vets

AVERAGE LENGTH OF STAY

Dog: 7.4 • Cat: 17.2 • Other: 17.6

OTHER OUTCOMES: 558

Dog: 8 • Cat: 539 • Other: 11

*Unassisted death, other

LIVE RELEASE RATE: 88.2%



Community Services

LICENSING

LICENSES: 7,970

Average processing time: 9.6 days

*Includes new licenses and renewals

RABIES EXEMPTION: 72

Average processing time: 12 days

SERVICE DOG LICENSE: 32

REPLACEMENT TAG: 217

RECENT ADOPTION: 648

Animal Care

SPAY AND NEUTER STATISTICS

IN-HOUSE SPAY/NEUTER: 2,791

ALL INCOMING ANIMALS ARE VACCINATED UPON INTAKE UNLESS CURRENT RECORDS ARE PROVIDED OR ANIMAL BEHAVIOR IS A THREAT TO STAFF SAFETY.

Facilities

CITY OF SAN DIEGO BUILDING MAINTENANCE

MAINTENANCE REQUESTS 113 MAINTENANCE REQUESTS COMPLETED 84

MAINTENANCE REQUESTS PENDING, DENIED, OR IN PROGRESS 29

Field Services/Dispatch Statistics



DISPATCH CALLS

Priority 1: 1,628

Priority 2: 1,592

Priority 3: 366

Priority 4: 332

Priority 5: 662

Unassigned: 22

TOTAL CALLS: 4,602

CALL TYPES

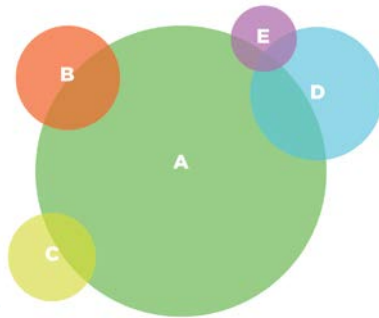
A. Field Services 10,565

B. Investigations 1,782

C. Medical 1,402

D. Public Assistance 2,148

E. Public Safety 825



OTHER

DANGEROUS DOG HEARINGS: 5

Declared dangerous: 5 Unfounded: 0

KENNEL INSPECTION STATUS

New Kennel Inspections: 0 Renewal Kennel Inspections: 2

CRIMINAL CASES REFERRED TO DISTRICT ATTORNEY: 11

Felony: 11 Misdemeanor: 0

CRIMINAL CASES REFERRED TO CITY ATTORNEY: 20

Misdemeanor: 20

NOTICE OF COMPLAINTS: 605

CITATIONS: 61

Customer Service

CUSTOMER SERVICE SATISFACTION RATING 96%*

5-Outstanding: **367** 4-Above Expectation: **91** 3-Met Expectations: **32** 2-Below Expectations: **10**

1-Did Not Meet Expectations: **11** Total: **511**

*Percent of respondents satisfied that SDHS met or exceeded expectations

Additional Services Provided at No Cost

PAWS COMMUNITY OUTREACH

Number of Programs **11** Number of Pet Families Impacted **2,697**

COMMUNITY ENGAGEMENT PROGRAMS

Number of Programs **214** Number of Community Members Impacted **23,412**

PROJECT WILDLIFE

Wildlife Intake **1,121** Number of Programs **19** Number of Community Members Impacted **2,053**

COMMUNITY SPAY/NEUTER

Number of Surgeries Performed **200**

VACCINATION AND MICROCHIP CLINICS: 13

Rabies: **553** Distemper/FVRCP: **613** Microchips: **152**

