City of San Diego
Quarterly Animal Services Report
4TH QUARTER • APRIL 1 – JUNE 30, 2021

San Diego
Total Animals Helped 4,776

STRAY ANIMALS: 2,669
Dog: 829 • Cat: 1,497 • Other: 240 • Offspring: 103

OWNER SURRENDERED ANIMALS: 900
Dog: 383 • Cat: 370 • Other: 147

HUMANE LAW ENFORCEMENT*: 147
Dog: 111 • Cat: 31 • Other: 5

*Includes seizures, emergency boarding and abandoned animals

SAN DIEGO CAMPUS
5500 Gaines St.
San Diego, CA 92110
619-299-7012

EL CAJON CAMPUS
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

ESCONDIDO CAMPUS
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

OCEANSIDE CAMPUS
2905 San Luis Rey Rd.
572 Airport Rd.
Oceanside, CA 92058
619-299-7012
Disposition of San Diego Animals

ADOPTED: 1,893
Dog: 594 • Cat: 960 • Other: 339

TRANSFERRED TO RESCUE: 458
Dog: 79 • Cat: 310 • Other: 69

RECLAIMED: 649
Dog: 562 • Cat: 74 • Other: 13

EUTHANIZED: 396
Dog: 75 • Cat: 298 • Other: 23
*Includes euthanasia by offsite vets

AVERAGE LENGTH OF STAY
Dog: 10.9 • Cat: 18.8 • Other: 35.8

LIVE RELEASE RATE: 88.0%

OTHER OUTCOMES: 74
Dog: 9 • Cat: 25 • Other: 40
*Unassisted death, other

COMMUNITY CATS: 470

Community Services

LICENSING

LICENSES*: 9,459
Average processing time: 13.9 days
*Includes new licenses and renewals

RABIES EXEMPTION: 60
Average processing time: 12.3 days

SERVICE DOG LICENSE: 12

REPLACEMENT TAG: 137

RECENT ADOPTION: 443

Animal Care

SPAY AND NEUTER STATISTICS

IN-HOUSE SPAY/NEUTER: 1,395

ALL INCOMING ANIMALS ARE VACCINATED UPON INTAKE UNLESS CURRENT RECORDS ARE PROVIDED OR ANIMAL BEHAVIOR IS A THREAT TO STAFF SAFETY.

Facilities

SAN DIEGO BUILDING MAINTENANCE

MAINTENANCE REQUESTS 95  MAINTENANCE REQUESTS COMPLETED 73

MAINTENANCE REQUESTS PENDING, DENIED, OR IN PROGRESS 22
Field Services/Dispatch Statistics

**DISPATCH CALLS**

Priority 1: 1,600
Priority 2: 1,521
Priority 3: 35
Priority 4: 502
Priority 5: 1,609
Unassigned: 0
TOTAL CALLS: 5,267

**CALL TYPES**

A. Field Services 2,769
B. Investigations 1,566
C. Medical 402
D. Public Assistance 512
E. Public Safety 18

**OTHER**

DANGEROUS DOG HEARINGS: 1
Declared dangerous: 1  
Unfounded: 0

KENNEL INSPECTION STATUS
New Kennel Inspections: 1  
Renewal Kennel Inspections: 3

CRIMINAL CASES REFERRED TO DISTRICT ATTORNEY: 3
Felony: 3  Misdemeanor: 0

CRIMINAL CASES REFERRED TO CITY ATTORNEY: 4
Misdemeanor: 4

NOTICE OF COMPLAINTS: 242

CITATIONS: 323
Customer Service

CUSTOMER SERVICE SATISFACTION RATING 97.4%*

5-Outstanding: 216  4-Above Expectations: 30  3-Met Expectations: 12  2-Below Expectations: 5
1-Did Not Meet Expectations: 2  Total: 265

*Percent of respondents satisfied that SDHS met or exceeded expectations

Additional Services Provided at No Cost

COMMUNITY ENGAGEMENT PROGRAMS
Number of Programs 76  Number of Community Members Impacted 2,840
Meals for Pet Families in Need 259,411  Meals for Rescue Partners 34,212

PROJECT WILDLIFE
Wildlife Intake 2,315  Number of Programs 14  Number of Community Members Impacted 541

COMMUNITY SPAY/NEUTER
Number of Surgeries Performed 38

PUBLIC VACCINATED/MICROCHIPPED ANIMALS: 715
Rabies: 513  Distemper/FVRCP: 430  Microchips: 216