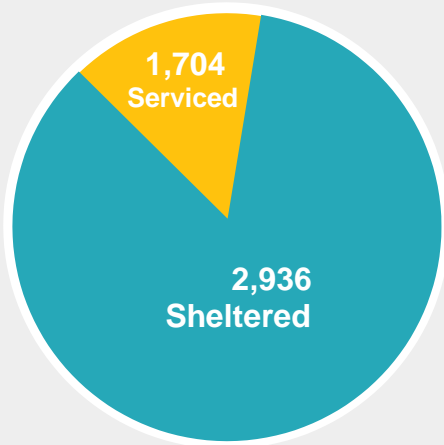




City of San Diego Quarterly Animal Services Report

2ND QUARTER • OCTOBER 1 – DECEMBER 31, 2021



San Diego Total Animals Helped **4,640**

STRAY ANIMALS: **2,124**

Dog: 1,162 • Cat: 770 • Other: 116 • Offspring: 76

OWNER SURRENDERED ANIMALS: **606**

Dog: 280 • Cat: 231 • Other: 95

HUMANE LAW ENFORCEMENT*: **206**

Dog: 148 • Cat: 41 • Other: 17

*Includes seizures, emergency boarding and abandoned animals

**SAN DIEGO
CAMPUS**
5500 Gaines St.
San Diego, CA 92110
619-299-7012

**EL CAJON
CAMPUS**
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

**ESCONDIDO
CAMPUS**
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

**OCEANSIDE
CAMPUS**
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Disposition of San Diego Animals

ADOPTED: 2,208

Dog: 792 • Cat: 1,162 • Other: 254

RECLAIMED: 774

Dog: 691 • Cat: 79 • Other: 4

TRANSFERRED TO RESCUE: 223

Dog: 85 • Cat: 91 • Other: 47

EUTHANIZED: 226

Dog: 99 • Cat: 108 • Other: 19

*Includes euthanasia by offsite vets

AVERAGE LENGTH OF STAY

Dog: 10.7 • Cat: 21.7 • Other: 41.5

OTHER OUTCOMES: 28

Dog: 12 • Cat: 6 • Other: 10

*Unassisted death, other

LIVE RELEASE RATE: 93.7%

COMMUNITY CATS: 537



Community Services

LICENSING

LICENSES*: 10,130

Average processing time: 13.5 days

*Includes new licenses and renewals

RABIES EXEMPTION: 76

Average processing time: 11.5 days

SERVICE DOG LICENSE: 14

REPLACEMENT TAG: 190

RECENT ADOPTION: 508

Animal Care

SPAY AND NEUTER STATISTICS

IN-HOUSE SPAY/NEUTER: 1,209

ALL INCOMING ANIMALS ARE VACCINATED UPON INTAKE UNLESS CURRENT RECORDS ARE PROVIDED OR ANIMAL BEHAVIOR IS A THREAT TO STAFF SAFETY.

Facilities

SAN DIEGO BUILDING MAINTENANCE

MAINTENANCE REQUESTS 129 MAINTENANCE REQUESTS COMPLETED 101

MAINTENANCE REQUESTS PENDING, DENIED, OR IN PROGRESS 28

Field Services / Dispatch Statistics



DISPATCH CALLS

Priority 1: 785

Average Response Time: 20 minutes

Priority 2: 1,657

Average Response Time: 39 minutes

Priority 3: 47

Average Response Time: 32 minutes

Priority 4: 542

Average Response Time: 93 minutes

Priority 5: 1,649

Average Response Time: 7 minutes

TOTAL CALLS: 4,680

CRIMINAL CASES

REFERRED TO DISTRICT ATTORNEY: 2

Felony: 2

REFERRED TO CITY ATTORNEY: 1

Misdemeanor: 1

OTHER

DANGEROUS DOG HEARINGS: 6

Declared dangerous: 5 Unfounded: 1

KENNEL INSPECTION STATUS

New Kennel Inspections: 0 Renewal Kennel Inspections: 3

PARK PATROLS: 1,135

NOTICE OF COMPLAINTS: 352

BITE REPORTS: 334

CITATIONS: 322

Customer Service

CUSTOMER SERVICE SATISFACTION RATING 96.9%*

5-Outstanding: 146 4-Above Expectations: 28 3-Met Expectations: 16 2-Below Expectations: 3

1-Did Not Meet Expectations: 3 Total: 196

*Percent of respondents satisfied that SDHS met or exceeded expectations

Additional Services Provided at No Cost

COMMUNITY ENGAGEMENT PROGRAMS

Number of Programs **149** Number of Community Members Impacted **4,388**

Meals for Pet Families in Need **362,428** Meals for Rescue Partners **14,305**

PROJECT WILDLIFE

Wildlife Intake **493**

COMMUNITY SPAY/NEUTER

Number of Surgeries Performed **130**

PUBLIC VACCINATED/MICROCHIPPED ANIMALS: **1,228**

Rabies: **733** Distemper/FVRCP: **760** Microchips: **425**

