



City of San Diego FY21-22 Animal Services Report

JULY 1, 2021 – JUNE 30, 2022



San Diego Total Animals Helped **21,587**

STRAY ANIMALS: **9,953**

Dog: 4,328 • Cat: 4,674 • Other: 748 • Offspring: 203

OWNER SURRENDERED ANIMALS: **3,693**

Dog: 1,759 • Cat: 1,321 • Other: 613

HUMANE LAW ENFORCEMENT*: **951**

Dog: 632 • Cat: 163 • Other: 156

*Includes seizures, emergency boarding and abandoned animals

**SAN DIEGO
CAMPUS**
5500 Gaines St.
San Diego, CA 92110
619-299-7012

**EL CAJON
CAMPUS**
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

**ESCONDIDO
CAMPUS**
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

**OCEANSIDE
CAMPUS**
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Disposition of San Diego Animals

ADOPTED: 8,759

Dog: 3,261 • Cat: 4,286 • Other: 1,212

RECLAIMED: 2,960

Dog: 2,550 • Cat: 339 • Other: 71

TRANSFERRED TO RESCUE: 1,196

Dog: 395 • Cat: 509 • Other: 292

EUTHANIZED: 1,320

Dog: 417 • Cat: 814 • Other: 89

*Includes euthanasia by offsite vets

AVERAGE LENGTH OF STAY

Dog: 9.8 • Cat: 17.6 • Other: 35.5

OTHER OUTCOMES: 144

Dog: 35 • Cat: 57 • Other: 52

*Unassisted death, other

LIVE RELEASE RATE: 91.5%

COMMUNITY CATS: 2,428



Community Services

LICENSING

LICENSES*: 36,664

Average processing time: 17.1 days

*Includes new licenses and renewals

RABIES EXEMPTION: 267

Average processing time: 13.7 days

SERVICE DOG LICENSE: 64

REPLACEMENT TAG: 773

RECENT ADOPTION: 2,259

Animal Care

SPAY AND NEUTER STATISTICS

IN-HOUSE SPAY/NEUTER: 5,197

ALL INCOMING ANIMALS ARE VACCINATED UPON INTAKE UNLESS CURRENT RECORDS ARE PROVIDED OR ANIMAL BEHAVIOR IS A THREAT TO STAFF SAFETY.

Facilities

SAN DIEGO BUILDING MAINTENANCE

MAINTENANCE REQUESTS 444 MAINTENANCE REQUESTS COMPLETED 351

MAINTENANCE REQUESTS PENDING, DENIED, OR IN PROGRESS 93

Field Services / Dispatch Statistics



DISPATCH CALLS

Priority 1: 4,432

Average Response Time: 24 minutes

Priority 2: 6,549

Average Response Time: 40 minutes

Priority 3: 163

Average Response Time: 49 minutes

Priority 4: 2,286

Average Response Time: 120 minutes

Priority 5: 5,768

Average Response Time: 10 minutes

TOTAL CALLS: 19,198

CRIMINAL CASES

REFERRED TO DISTRICT ATTORNEY: 16

Felony: 16

REFERRED TO CITY ATTORNEY: 15

Misdemeanor: 15

OTHER

DANGEROUS DOG HEARINGS: 18

Declared dangerous: 14 Unfounded: 4

KENNEL INSPECTION STATUS

New Kennel Inspections: 0 Renewal Kennel Inspections: 18

PARK PATROLS: 3,713

NOTICE OF COMPLAINTS: 987

BITE REPORTS: 1,303

CITATIONS: 1,236

Customer Service

CUSTOMER SERVICE SATISFACTION RATING 97.3%*

5-Outstanding: 640 4-Above Expectations: 109 3-Met Expectations: 43 2-Below Expectations: 17

1-Did Not Meet Expectations: 5 Total: 814

*Percent of respondents satisfied that SDHS met or exceeded expectations

Additional Services Provided at No Cost

COMMUNITY ENGAGEMENT PROGRAMS

Number of Programs 487 Number of Community Members Impacted 16,819

Meals for Pet Families in Need 1,065,834 Meals for Rescue Partners 93,981

PROJECT WILDLIFE

Wildlife Intake 4,403

COMMUNITY SPAY/NEUTER

Number of Surgeries Performed 452

PUBLIC VACCINATED/MICROCHIPPED ANIMALS: 5,065

Rabies: 2,984 Distemper/FVRCP: 3,412 Microchips: 1,674

