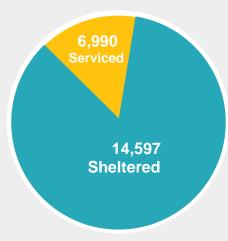


City of San Diego FY21-22 Animal Services Report

JULY 1, 2021 - JUNE 30, 2022



San Diego Total Animals Helped 21,587

STRAY ANIMALS: 9,953 Dog: 4,328 • Cat: 4,674 • Other: 748 • Offspring: 203

OWNER SURRENDERED ANIMALS: 3,693 Dog: 1,759 • Cat: 1,321 • Other: 613

HUMANE LAW ENFORCEMENT*: 951 Dog: 632 • Cat: 163 • Other: 156

*Includes seizures, emergency boarding and abandoned animals

SAN DIEGO CAMPUS 5500 Gaines St. San Diego, CA 92110 619-299-7012 **EL CAJON CAMPUS** 1373 N. Marshall Ave. El Cajon, CA 92020 619-299-7012 ESCONDIDO CAMPUS 3500 Burnet Drive Escondido, CA 92027 619-299-7012 OCEANSIDE CAMPUS

2905 San Luis Rey Road 572 Airport Road Oceanside, CA 92058 619-299-7012

Disposition of San Diego Animals

ADOPTED: 8,759 Dog: 3,261 • Cat: 4,286 • Other: 1,212

TRANSFERRED TO RESCUE: 1,196 Dog: 395 • Cat: 509 • Other: 292

AVERAGE LENGTH OF STAY Dog: 9.8 • Cat: 17.6 • Other: 35.5

LIVE RELEASE RATE: 91.5%

Community Services

LICENSING

LICENSES*: 36,664 Average processing time: 17.1 days *Includes new licenses and renewals

SERVICE DOG LICENSE: 64

RABIES EXEMPTION: 267 Average processing time: 13.7 days

RECLAIMED: 2.960

EUTHANIZED: 1,320

*Unassisted death, other

*Includes euthanasia by offsite vets

OTHER OUTCOMES: 144

COMMUNITY CATS: 2.428

REPLACEMENT TAG: 773

RECENT ADOPTION: 2,259

Animal Care

SPAY AND NEUTER STATISTICS

IN-HOUSE SPAY/NEUTER: 5,197

ALL INCOMING ANIMALS ARE VACCINATED UPON INTAKE UNLESS CURRENT RECORDS ARE PROVIDED OR ANIMAL BEHAVIOR IS A THREAT TO STAFF SAFETY.

Facilities

SAN DIEGO BUILDING MAINTENANCE

MAINTENANCE REQUESTS 444 MAINTENANCE REQUESTS COMPLETED 351

MAINTENANCE REQUESTS PENDING, DENIED, OR IN PROGRESS 93





Field Services / Dispatch Statistics



DISPATCH CALLS

Priority 1: 4,432 Average Response Time: 24 minutes

Priority 2: 6,549 Average Response Time: 40 minutes

Priority 3: 163 Average Response Time: 49 minutes

Priority 4: 2,286 Average Response Time: 120 minutes

Priority 5: 5,768 Average Response Time: 10 minutes

TOTAL CALLS: 19,198

CRIMINAL CASES

REFERRED TO DISTRICT ATTORNEY: 16 Felony: **16**

REFERRED TO CITY ATTORNEY: 15 Misdemeanor: 15

OTHER

DANGEROUS DOG HEARINGS: 18 Declared dangerous: 14 Unfounded: 4

PARK PATROLS: 3,713

BITE REPORTS: 1,303

KENNEL INSPECTION STATUS New Kennel Inspections: **0** Renewal Kennel Inspections: 18

NOTICE OF COMPLAINTS: 987

CITATIONS: 1,236





Customer Service

CUSTOMER SERVICE SATISFACTION RATING 97.3%*

5-Outstanding: 640 4-Above Expectations: 109 3-Met Expectations: 43 2-Below Expectations: 17

1-Did Not Meet Expectations: 5 Total: 814

*Percent of respondents satisfied that SDHS met or exceeded expectations

Additional Services Provided at No Cost

COMMUNITY ENGAGEMENT PROGRAMS

Number of Programs 487 Number of Community Members Impacted 16,819 Meals for Pet Families in Need 1,065,834 Meals for Rescue Partners 93,981

PROJECT WILDLIFE

Wildlife Intake 4,403

COMMUNITY SPAY/NEUTER

Number of Surgeries Performed 452

PUBLIC VACCINATED/MICROCHIPPED ANIMALS: 5,065

Rabies: 2,984 Distemper/FVRCP: 3,412 Microchips: 1,674

