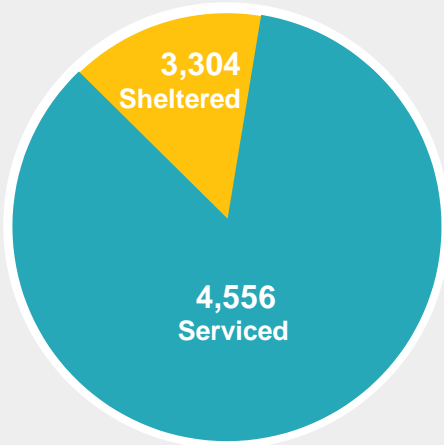




City of San Diego Quarterly Animal Services Report

2ND QUARTER • OCTOBER 1 – DECEMBER 31, 2022



San Diego Total Animals Helped **7,860**

STRAY ANIMALS: **2,421**

Dog: **1,341** • Cat: **919** • Other: **133** • Offspring: **28**

OWNER SURRENDERED ANIMALS: **677**

Dog: **345** • Cat: **271** • Other: **61**

HUMANE LAW ENFORCEMENT*: **206**

Dog: **160** • Cat: **39** • Other: **7**

*Includes seizures, emergency boarding and abandoned animals

**SAN DIEGO
CAMPUS**
5500 Gaines St.
San Diego, CA 92110
619-299-7012

**EL CAJON
CAMPUS**
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

**ESCONDIDO
CAMPUS**
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

**OCEANSIDE
CAMPUS**
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Disposition of San Diego Animals

ADOPTED: 2,488

Dog: 938 • Cat: 1,362 • Other: 188

RECLAIMED: 693

Dog: 624 • Cat: 65 • Other: 4

TRANSFERRED TO RESCUE: 240

Dog: 153 • Cat: 59 • Other: 28

EUTHANIZED: 214

Dog: 114 • Cat: 88 • Other: 12

*Includes euthanasia by offsite vets

AVERAGE LENGTH OF STAY

Dog: 13.9 • Cat: 22.8 • Other: 36.7

OTHER OUTCOMES: 35

Dog: 14 • Cat: 14 • Other: 7

*Unassisted death, other

LIVE RELEASE RATE: 93.0%

COMMUNITY CATS: 764



Community Services

LICENSING

LICENSES*: 10,895

Average processing time: 4.6 days

*Includes new licenses and renewals

RABIES EXEMPTION*: 189

Average processing time: 4.6 days

SERVICE DOG LICENSE: 14

REPLACEMENT TAG: 108

RECENT ADOPTION: 579

Animal Care

SPAY AND NEUTER STATISTICS

IN-HOUSE SPAY/NEUTER: 1,968

ALL INCOMING ANIMALS ARE VACCINATED UPON INTAKE UNLESS CURRENT RECORDS ARE PROVIDED OR ANIMAL BEHAVIOR IS A THREAT TO STAFF SAFETY.

Facilities

SAN DIEGO BUILDING MAINTENANCE

MAINTENANCE REQUESTS 117 MAINTENANCE REQUESTS COMPLETED 82

MAINTENANCE REQUESTS PENDING, DENIED, OR IN PROGRESS 35

Field Services / Dispatch Statistics



ENFORCEMENT ACTIVITIES

Priority 1: 1,112

Average Response Time: 55 minutes

Priority 2: 1,905

Average Response Time: 48 minutes

Priority 3: 122

Average Response Time: 132 minutes

Priority 4: 534

Average Response Time: 256 minutes

Priority 5: 924

Average Response Time: 22 minutes

TOTAL CALLS: 4,597

CRIMINAL CASES

REFERRED TO DISTRICT ATTORNEY: 4

Felony: 4

REFERRED TO CITY ATTORNEY: 7

Misdemeanor: 7

OTHER

DANGEROUS DOG HEARINGS: 3

Declared dangerous: 2 Unfounded: 1

KENNEL INSPECTION STATUS

New Kennel Inspections: 0 Renewal Kennel Inspections: 3

PARK PATROLS: 340

NOTICE OF COMPLAINTS: 103

BITE REPORTS: 196

CITATIONS: 178

Customer Service

CUSTOMER SERVICE SATISFACTION RATING 96.2%*

5-Outstanding: 112 4-Above Expectations: 27 3-Met Expectations: 12 2-Below Expectations: 4

1-Did Not Meet Expectations: 2 Total: 157

*Percent of respondents satisfied that SDHS met or exceeded expectations

Additional Services Provided at No Cost

COMMUNITY ENGAGEMENT PROGRAMS

Number of Programs **163** Number of Community Members Impacted **7,399**

Meals for Pet Families in Need **374,525** Meals for Rescue Partners **23,980**

PROJECT WILDLIFE

Wildlife Intake **457**

COMMUNITY SPAY/NEUTER

Number of Surgeries Performed **933**

PUBLIC VACCINATED/MICROCHIPPED ANIMALS: 3,385

Vaccinations: **5,683** Microchips: **636**

