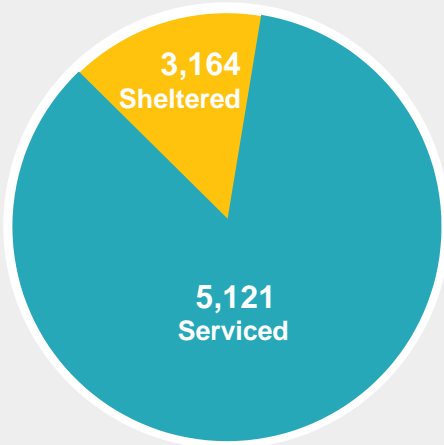




City of San Diego Quarterly Animal Services Report

3RD QUARTER • JANUARY 1 – MARCH 31, 2023



San Diego Total Animals Helped **8,285**

STRAY ANIMALS: **2,114**

Dog: 1,362 • Cat: 611 • Other: 111 • Offspring: 30

OWNER SURRENDERED ANIMALS: **773**

Dog: 378 • Cat: 284 • Other: 111

HUMANE LAW ENFORCEMENT*: **277**

Dog: 129 • Cat: 32 • Other: 116

*Includes seizures, emergency boarding and abandoned animals

**SAN DIEGO
CAMPUS**
5500 Gaines St.
San Diego, CA 92110
619-299-7012

**EL CAJON
CAMPUS**
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

**ESCONDIDO
CAMPUS**
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

**OCEANSIDE
CAMPUS**
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Disposition of San Diego Animals

ADOPTED: 1,730

Dog: 986 • Cat: 544 • Other: 200

RECLAIMED: 699

Dog: 619 • Cat: 73 • Other: 7

TRANSFERRED TO RESCUE: 130

Dog: 88 • Cat: 23 • Other: 19

EUTHANIZED: 210

Dog: 104 • Cat: 67 • Other: 39

*Includes euthanasia by offsite vets

AVERAGE LENGTH OF STAY: 13.7

Dog: 11.9 • Cat: 11.6 • Other: 32.7

OTHER OUTCOMES: 21

Dog: 6 • Cat: 11 • Other: 4

*Unassisted death, other

LIVE RELEASE RATE: 92.3%

COMMUNITY CATS: 761



Community Services

LICENSING

LICENSES*: 11,258

Average processing time: 6.9 days

*Includes new licenses and renewals

RABIES EXEMPTION*: 118

Average processing time: 6.9 days

SERVICE DOG LICENSE: 9

REPLACEMENT TAG: 97

RECENT ADOPTION: 663

Animal Care

SPAY AND NEUTER STATISTICS

IN-HOUSE SPAY/NEUTER: 1,183

ALL INCOMING ANIMALS ARE VACCINATED UPON INTAKE UNLESS CURRENT RECORDS ARE PROVIDED OR ANIMAL BEHAVIOR IS A THREAT TO STAFF SAFETY.

Facilities

SAN DIEGO BUILDING MAINTENANCE

MAINTENANCE REQUESTS 127 MAINTENANCE REQUESTS COMPLETED 121

MAINTENANCE REQUESTS PENDING, DENIED, OR IN PROGRESS 6

Field Services / Dispatch Statistics



ENFORCEMENT ACTIVITIES

Priority 1: 978

Average Response Time: 54 minutes

Priority 2: 1,870

Average Response Time: 56 minutes

Priority 3: 141

Average Response Time: 208 minutes

Priority 4: 503

Average Response Time: 440 minutes

Priority 5: 1,277

Average Response Time: 37 minutes

TOTAL CALLS: 4,769

CRIMINAL CASES

REFERRED TO DISTRICT ATTORNEY: 3

Felony: 3

REFERRED TO CITY ATTORNEY: 1

Misdemeanor: 1

OTHER

DANGEROUS DOG HEARINGS: 2

Declared dangerous: 2 Unfounded: 0

KENNEL INSPECTION STATUS

New Kennel Inspections: 0 Renewal Kennel Inspections: 1

PARK PATROLS: 546

NOTICE OF COMPLAINTS: 181

BITE REPORTS: 133

CITATIONS: 85

Customer Service

CUSTOMER SERVICE SATISFACTION RATING 97.3%*

5-Outstanding: 115 4-Above Expectations: 25 3-Met Expectations: 6 2-Below Expectations: 4

1-Did Not Meet Expectations: 0 Total: 150

*Percent of respondents satisfied that SDHS met or exceeded expectations

Additional Services Provided at No Cost

COMMUNITY ENGAGEMENT PROGRAMS

Number of Programs 171 Number of Community Members Impacted 6,235

Meals for Pet Families in Need 331,088 Meals for Rescue Partners 29,113

PROJECT WILDLIFE

Wildlife Intake 633

COMMUNITY SPAY/NEUTER

Number of Surgeries Performed 1,025

PUBLIC VACCINATED/MICROCHIPPED ANIMALS: 3,831

Vaccinations: 6,525 Microchips: 720

