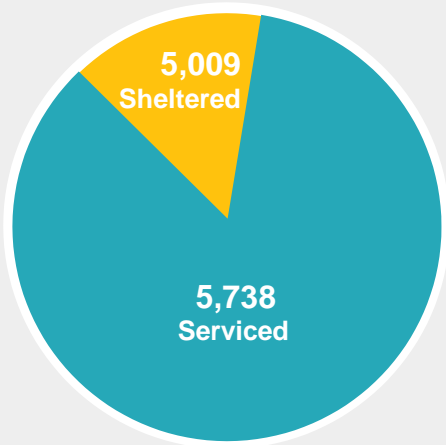




City of San Diego Quarterly Animal Services Report

4TH QUARTER • APRIL 1 – JUNE 30, 2023



San Diego Total Animals Helped **10,747**

STRAY ANIMALS: **3,710**

Dog: 1,303 • Cat: 2,104 • Other: 259 • Offspring: 44

OWNER SURRENDERED ANIMALS: **1,016**

Dog: 441 • Cat: 447 • Other: 128

HUMANE LAW ENFORCEMENT*: **283**

Dog: 187 • Cat: 91 • Other: 5

*Includes seizures, emergency boarding and abandoned animals

**SAN DIEGO
CAMPUS**
5500 Gaines St.
San Diego, CA 92110
619-299-7012

**EL CAJON
CAMPUS**
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

**ESCONDIDO
CAMPUS**
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

**OCEANSIDE
CAMPUS**
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Disposition of San Diego Animals

ADOPTED: 2,831

Dog: 1,010 • Cat: 1,599 • Other: 222

RECLAIMED: 743

Dog: 632 • Cat: 58 • Other: 53

TRANSFERRED TO RESCUE: 304

Dog: 95 • Cat: 171 • Other: 38

EUTHANIZED: 387

Dog: 113 • Cat: 250 • Other: 24

*Includes euthanasia by offsite vets

AVERAGE LENGTH OF STAY: 20.5

Dog: 15.1 • Cat: 22.0 • Other: 40.5

OTHER OUTCOMES: 67

Dog: 15 • Cat: 34 • Other: 18

*Unassisted death, other

LIVE RELEASE RATE: 89.1%

COMMUNITY CATS: 795



Community Services

LICENSING

LICENSES*: 9,712

Average processing time: 3.8 days

*Includes new licenses and renewals

RABIES EXEMPTION*: 69

Average processing time: 3.8 days

SERVICE DOG LICENSE: 9

REPLACEMENT TAG: 126

RECENT ADOPTION: 592

Animal Care

SPAY AND NEUTER STATISTICS

IN-HOUSE SPAY/NEUTER: 2,500

ALL INCOMING ANIMALS ARE VACCINATED UPON INTAKE UNLESS CURRENT RECORDS ARE PROVIDED OR ANIMAL BEHAVIOR IS A THREAT TO STAFF SAFETY.

Facilities

SAN DIEGO BUILDING MAINTENANCE

MAINTENANCE REQUESTS 39 MAINTENANCE REQUESTS COMPLETED 29

MAINTENANCE REQUESTS PENDING, DENIED, OR IN PROGRESS 10

Field Services / Dispatch Statistics



ENFORCEMENT ACTIVITIES

Priority 1: 2,041

Average Response Time: 62 minutes

Priority 2: 2,026

Average Response Time: 86 minutes

Priority 3: 248

Average Response Time: 222 minutes

Priority 4: 523

Average Response Time: 573 minutes

Priority 5: 1,820

Average Response Time: 44 minutes

TOTAL CALLS: 6,658

CRIMINAL CASES

REFERRED TO DISTRICT ATTORNEY: 0

Felony: 0

REFERRED TO CITY ATTORNEY: 0

Misdemeanor: 0

OTHER

DANGEROUS DOG HEARINGS: 0

Declared dangerous: 0 Unfounded: 0

KENNEL INSPECTION STATUS

New Kennel Inspections: 1 Renewal Kennel Inspections: 2

PARK PATROLS: 881

NOTICE OF COMPLAINTS: 257

BITE REPORTS: 295

CITATIONS: 139

Customer Service

CUSTOMER SERVICE SATISFACTION RATING 98.6%*

5-Outstanding: 158 4-Above Expectations: 36 3-Met Expectations: 14 2-Below Expectations: 1

1-Did Not Meet Expectations: 2 Total: 211

*Percent of respondents satisfied that SDHS met or exceeded expectations

Additional Services Provided at No Cost

COMMUNITY ENGAGEMENT PROGRAMS

Number of Programs **169** Number of Community Members Impacted **6,432**

Meals for Pet Families in Need **371,429** Meals for Rescue Partners **14,590**

PROJECT WILDLIFE

Wildlife Intake **1,767**

COMMUNITY SPAY/NEUTER

Number of Surgeries Performed **924**

PUBLIC VACCINATED/MICROCHIPPED ANIMALS: 4,426

Vaccinations: **6,415** Microchips: **1,015**

