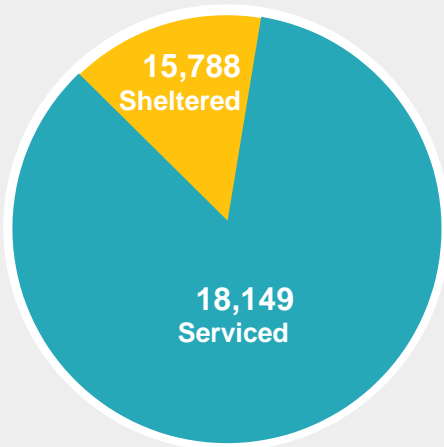




City of San Diego FY22-23 Animal Services Report

JULY 1, 2022 – JUNE 30, 2023



San Diego Total Animals Helped **33,937**

STRAY ANIMALS: **11,618**

Dog: 5,297 • Cat: 5,465 • Other: 710 • Offspring: 146

OWNER SURRENDERED ANIMALS: **3,189**

Dog: 1,459 • Cat: 1,351 • Other: 379

HUMANE LAW ENFORCEMENT*: **981**

Dog: 616 • Cat: 211 • Other: 154

*Includes seizures, emergency boarding and abandoned animals

**SAN DIEGO
CAMPUS**
5500 Gaines St.
San Diego, CA 92110
619-299-7012

**EL CAJON
CAMPUS**
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

**ESCONDIDO
CAMPUS**
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

**OCEANSIDE
CAMPUS**
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Disposition of San Diego Animals

ADOPTED: 10,231

Dog: 3,919 • Cat: 5,441 • Other: 871

RECLAIMED: 2,896

Dog: 2,535 • Cat: 285 • Other: 76

TRANSFERRED TO RESCUE: 861

Dog: 406 • Cat: 349 • Other: 106

EUTHANIZED: 1,121

Dog: 424 • Cat: 594 • Other: 103

*Includes euthanasia by offsite vets

AVERAGE LENGTH OF STAY: 18.8

Dog: 14.1 • Cat: 20.5 • Other: 37.3

OTHER OUTCOMES: 175

Dog: 48 • Cat: 90 • Other: 37

*Unassisted death, other

LIVE RELEASE RATE: 93%

COMMUNITY CATS: 3,155



Community Services

LICENSING

LICENSES*: 41,914

Average processing time: 5.1 days

*Includes new licenses and renewals

RABIES EXEMPTION*: 403

Average processing time: 5.1 days

SERVICE DOG LICENSE: 46

REPLACEMENT TAG: 442

RECENT ADOPTION: 2,344

Animal Care

SPAY AND NEUTER STATISTICS

IN-HOUSE SPAY/NEUTER: 8,067

ALL INCOMING ANIMALS ARE VACCINATED UPON INTAKE UNLESS CURRENT RECORDS ARE PROVIDED OR ANIMAL BEHAVIOR IS A THREAT TO STAFF SAFETY.

Facilities

SAN DIEGO BUILDING MAINTENANCE

MAINTENANCE REQUESTS 363 MAINTENANCE REQUESTS COMPLETED 299

MAINTENANCE REQUESTS PENDING, DENIED, OR IN PROGRESS 64

Field Services / Dispatch Statistics



ENFORCEMENT ACTIVITIES

Priority 1: 5,842

Average Response Time: 52 minutes

Priority 2: 7,992

Average Response Time: 68 minutes

Priority 3: 572

Average Response Time: 216 minutes

Priority 4: 2,218

Average Response Time: 418 minutes

Priority 5: 4,970

Average Response Time: 39 minutes

TOTAL CALLS: 21,594

CRIMINAL CASES

REFERRED TO DISTRICT ATTORNEY: 8

Felony: 8

REFERRED TO CITY ATTORNEY: 13

Misdemeanor: 13

OTHER

DANGEROUS DOG HEARINGS: 9

Declared dangerous: 8 Unfounded: 1

KENNEL INSPECTION STATUS

New Kennel Inspections: 8 Renewal Kennel Inspections: 6

PARK PATROLS: 2,066

NOTICE OF COMPLAINTS: 669

BITE REPORTS: 805

CITATIONS: 461

Customer Service

CUSTOMER SERVICE SATISFACTION RATING 97.8%*

5-Outstanding: 586 4-Above Expectations: 127 3-Met Expectations: 57 2-Below Expectations: 12

1-Did Not Meet Expectations: 5 Total: 787

*Percent of respondents satisfied that SDHS met or exceeded expectations

Additional Services Provided at No Cost

COMMUNITY ENGAGEMENT PROGRAMS

Number of Programs 617 Number of Community Members Impacted 42,651

Meals for Pet Families in Need 1,436,133 Meals for Rescue Partners 87,365

PROJECT WILDLIFE

Wildlife Intake 3,943

COMMUNITY SPAY/NEUTER

Number of Surgeries Performed 3,022

PUBLIC VACCINATED/MICROCHIPPED ANIMALS: 13,916

Vaccinations: 22,809 Microchips: 2,762



Volunteers

San Diego Campus: 898

El Cajon Campus: 109

Escondido Campus: 292

Oceanside Campus: 243

Bahde Wildlife Center: 156

Ramona Wildlife Center: 92

Kitten Nursery: 31

Foster: 1,273

Clerical and Creative: 109

Events: 609

Community Engagement: 161

Humane Law Enforcement: 86



Total Individual Volunteers: 3,439