

City of Del Mar

Quarterly Animal Services Report



1ST QUARTER • July 1 - September 30, 2023



Del Mar Total Animals Helped **6**

ANIMALS SHELTERED 2

COMMUNITY SERVICES* 4

*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



**SAN DIEGO
CAMPUS**
5500 Gaines St.
San Diego, CA 92110
619-299-7012

**EL CAJON
CAMPUS**
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

**ESCONDIDO
CAMPUS**
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

**OCEANSIDE
CAMPUS**
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Sheltered & Outgoing Animals

INCOMING DOGS

Stray: 2 Owner Surrender: 0 Transfer In: 0 Seizure: 0

INCOMING CATS

Stray: 0 Owner Surrender: 0 Transfer In: 0 Seizure: 0

INCOMING OTHER

Stray: 0 Owner Surrender: 0 Transfer In: 0 Seizure: 0

LIVE RELEASE RATE: 90.0%*

*Organization wide

OUTGOING DOGS

Adopted: 1 Returned to Owner: 1 Transferred Out: 1 Euthanized: 0 Other: 0

Average Length of Stay: 5.0 days

OUTGOING CATS

Adopted: 0 Returned to Owner: 0 Transferred Out: 0 Euthanized: 0 Other: 0

Average Length of Stay: 0 days

OUTGOING OTHER

Adopted: 0 Returned to Owner: 0 Transferred Out: 0 Euthanized: 0 Other: 0

Average Length of Stay: 0 days

Licensing, Medical & Community Services

LICENSES: 147 **TOTAL VACCINATIONS: 4** **RABIES: 1** **DISTEMPER/FVRCP: 2** **MICROCHIPS: 1**

COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 3

COMMUNITY SPAY/NEUTER SURGERIES: 0 **SHELTER SPAY/NEUTER SURGERIES: 1**

Humane Law Enforcement

ENFORCEMENT ACTIVITIES

Priority 1: 13

Average Response Time: 29 minutes

Priority 2: 8

Average Response Time: 72 minutes

Priority 3: 0

Average Response Time: 595 minutes

Priority 4: 1

Average Response Time: 689 minutes

Priority 5: 30

Average Response Time: 64 minutes

Total Calls: 53

Note: Response times are organization wide

BITE REPORTS: 1 **NOTICE OF COMPLAINTS: 0** **CITATIONS: 0**

PARK PATROLS: 30 **BARKING DOG CALLS: 1**



Customer Service

CUSTOMER SERVICE SATISFACTION RATING: 95.8%*

5-Outstanding: 183 **4-Above Expectations: 51** **3-Met Expectations: 19** **2-Below Expectations: 8**

1-Did Not Meet Expectations: 3 **Total: 264**

*Percent of respondents satisfied that SDHS met or exceeded expectations (organization wide)