

City of Encinitas

Quarterly Animal Services Report



1ST QUARTER • July 1 - September 30, 2023



**Encinitas Total
Animals Helped 133**

**ANIMALS SHELTERED 70
COMMUNITY SERVICES* 63**

*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



**SAN DIEGO
CAMPUS**
5500 Gaines St.
San Diego, CA 92110
619-299-7012

**EL CAJON
CAMPUS**
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

**ESCONDIDO
CAMPUS**
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

**OCEANSIDE
CAMPUS**
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Sheltered & Outgoing Animals

INCOMING DOGS

Stray: 18 Owner Surrender: 2 Transfer In: 0 Seizure: 4

INCOMING CATS

Stray: 20 Owner Surrender: 13 Transfer In: 0 Seizure: 2

INCOMING OTHER

Stray: 9 Owner Surrender: 2 Transfer In: 0 Seizure: 0

LIVE RELEASE RATE: 90.0%*

*Organization wide

OUTGOING DOGS

Adopted: 9 Returned to Owner: 11 Transferred Out: 3 Euthanized: 3 Other: 0

Average Length of Stay: 8.4 days

OUTGOING CATS

Adopted: 27 Returned to Owner: 4 Transferred Out: 0 Euthanized: 2 Other: 0

Average Length of Stay: 14.2 days

OUTGOING OTHER

Adopted: 11 Returned to Owner: 1 Transferred Out: 2 Euthanized: 1 Other: 0

Average Length of Stay: 39.5 days

Licensing, Medical & Community Services

LICENSES: 572 **TOTAL VACCINATIONS: 74** **RABIES: 33** **DISTEMPER/FVRCP: 27** **MICROCHIPS: 7**

COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 49

COMMUNITY SPAY/NEUTER SURGERIES: 5 **SHELTER SPAY/NEUTER SURGERIES: 24**

Humane Law Enforcement

ENFORCEMENT ACTIVITIES

Priority 1: 74

Average Response Time: 29 minutes

Priority 2: 126

Average Response Time: 72 minutes

Priority 3: 13

Average Response Time: 595 minutes

Priority 4: 12

Average Response Time: 689 minutes

Priority 5: 213

Average Response Time: 64 minutes

Total Calls: 444

Note: Response times are organization wide

BITE REPORTS: 32 **NOTICE OF COMPLAINTS: 3** **CITATIONS: 1**

PARK PATROLS: 194 **BARKING DOG CALLS: 3**



Customer Service

CUSTOMER SERVICE SATISFACTION RATING: 95.8%*

5-Outstanding: 183 **4-Above Expectations: 51** **3-Met Expectations: 19** **2-Below Expectations: 8**

1-Did Not Meet Expectations: 3 **Total: 264**

*Percent of respondents satisfied that SDHS met or exceeded expectations (organization wide)