

City of Escondido

Quarterly Animal Services Report



1ST QUARTER • July 1 - September 30, 2023



Escondido Total Animals Helped **2,069**

ANIMALS SHELTERED 927
COMMUNITY SERVICES* 1,142

*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



SAN DIEGO CAMPUS
5500 Gaines St.
San Diego, CA 92110
619-299-7012

EL CAJON CAMPUS
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

ESCONDIDO CAMPUS
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

OCEANSIDE CAMPUS
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Sheltered & Outgoing Animals

INCOMING DOGS

Stray: 206 Owner Surrender: 99 Transfer In: 0 Seizure: 14

INCOMING CATS

Stray: 406 Owner Surrender: 116 Transfer In: 0 Seizure: 24

INCOMING OTHER

Stray: 36 Owner Surrender: 26 Transfer In: 0 Seizure: 0

LIVE RELEASE RATE: 90.0%*

*Organization wide

OUTGOING DOGS

Adopted: 195 Returned to Owner: 88 Transferred Out: 13 Euthanized: 33 Other: 1
Average Length of Stay: 12.1 days

OUTGOING CATS

Adopted: 426 Returned to Owner: 21 Transferred Out: 16 Euthanized: 60 Other: 7
Average Length of Stay: 21.5 days

OUTGOING OTHER

Adopted: 64 Returned to Owner: 2 Transferred Out: 65 Euthanized: 9 Other: 2
Average Length of Stay: 46.2 days

Licensing, Medical & Community Services

LICENSES: 957 **TOTAL VACCINATIONS: 1,513** **RABIES: 543** **DISTEMPER/FVRCP: 743** **MICROCHIPS: 167**

COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 865

COMMUNITY SPAY/NEUTER SURGERIES: 150 **SHELTER SPAY/NEUTER SURGERIES: 508**

Humane Law Enforcement

ENFORCEMENT ACTIVITIES

Priority 1: 168

Average Response Time: 29 minutes

Priority 2: 349

Average Response Time: 72 minutes

Priority 3: 31

Average Response Time: 595 minutes

Priority 4: 64

Average Response Time: 689 minutes

Priority 5: 209

Average Response Time: 64 minutes

Total Calls: 840

Note: Response times are organization wide

BITE REPORTS: 39 **NOTICE OF COMPLAINTS: 28** **CITATIONS: 16**

PARK PATROLS: 10 **BARKING DOG CALLS: 69**



Customer Service

CUSTOMER SERVICE SATISFACTION RATING: 95.8%*

5-Outstanding: 183 **4-Above Expectations: 51** **3-Met Expectations: 19** **2-Below Expectations: 8**

1-Did Not Meet Expectations: 3 **Total: 264**

*Percent of respondents satisfied that SDHS met or exceeded expectations (organization wide)