

City of Oceanside

Quarterly Animal Services Report



1ST QUARTER • July 1 - September 30, 2023



Oceanside Total Animals Helped **1,987**

ANIMALS SHELTERED 754
COMMUNITY SERVICES* 1,233

*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



**SAN DIEGO
CAMPUS**
5500 Gaines St.
San Diego, CA 92110
619-299-7012

**EL CAJON
CAMPUS**
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

**ESCONDIDO
CAMPUS**
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

**OCEANSIDE
CAMPUS**
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Sheltered & Outgoing Animals

INCOMING DOGS

Stray: 252 Owner Surrender: 77 Transfer In: 0 Seizure: 22

INCOMING CATS

Stray: 212 Owner Surrender: 118 Transfer In: 0 Seizure: 0

INCOMING OTHER

Stray: 40 Owner Surrender: 33 Transfer In: 0 Seizure: 0

LIVE RELEASE RATE: 90.0%*

*Organization wide

OUTGOING DOGS

Adopted: 174 Returned to Owner: 112 Transferred Out: 13 Euthanized: 35 Other: 7
Average Length of Stay: 15.0 days

OUTGOING CATS

Adopted: 260 Returned to Owner: 15 Transferred Out: 1 Euthanized: 56 Other: 2
Average Length of Stay: 20.0 days

OUTGOING OTHER

Adopted: 42 Returned to Owner: 1 Transferred Out: 28 Euthanized: 6 Other: 1
Average Length of Stay: 39.8 days

Licensing, Medical & Community Services

LICENSES: 1,453 TOTAL VACCINATIONS: 1,671 RABIES: 658 DISTEMPER/FVRCP: 740 MICROCHIPS: 213

COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 1,045

COMMUNITY SPAY/NEUTER SURGERIES: 102 SHELTER SPAY/NEUTER SURGERIES: 368

Humane Law Enforcement

ENFORCEMENT ACTIVITIES

Priority 1: 195

Average Response Time: 29 minutes

Priority 2: 392

Average Response Time: 72 minutes

Priority 3: 47

Average Response Time: 595 minutes

Priority 4: 89

Average Response Time: 689 minutes

Priority 5: 373

Average Response Time: 64 minutes

Total Calls: 1,110

Note: Response times are organization wide

BITE REPORTS: 93 NOTICE OF COMPLAINTS: 45 CITATIONS: 1

PARK PATROLS: 137 BARKING DOG CALLS: 113



Customer Service

CUSTOMER SERVICE SATISFACTION RATING: 95.8%*

5-Outstanding: 183 4-Above Expectations: 51 3-Met Expectations: 19 2-Below Expectations: 8

1-Did Not Meet Expectations: 3 Total: 264

*Percent of respondents satisfied that SDHS met or exceeded expectations (organization wide)