

City of San Diego

Quarterly Animal Services Report



1ST QUARTER • July 1 - September 30, 2023

Total Animals Helped 10,647

STRAY ANIMALS 4,015

Dog: 1,511 Cat: 2,326 Other: 178

OWNER SURRENDERED ANIMALS 1,008

Dog: 474 Cat: 451 Other: 83

TRANSFERRED IN ANIMALS 29

Dog: 13 Cat: 16 Other: 0

HUMANE LAW ENFORCEMENT* 218

Dog: 163 Cat: 48 Other: 7

*Includes seizures, emergency boarding and abandoned animals



SAN DIEGO CAMPUS
5500 Gaines St.
San Diego, CA 92110
619-299-7012

EL CAJON CAMPUS
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

ESCONDIDO CAMPUS
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

OCEANSIDE CAMPUS
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Disposition of San Diego Animals

ADOPTED: 3,603

Dog: 1,145 Cat: 2,266 Other: 192

TRANSFERRED OUT: 516

Dog: 147 Cat: 163 Other: 206

AVERAGE LENGTH OF STAY: 23.3

Dog: 15.5 Cat: 24.6 Other: 55.1

LIVE RELEASE RATE: 90.0%*

*Organization wide

RECLAIMED: 775

Dog: 661 Cat: 98 Other: 16

EUTHANIZED: 546

Dog: 162 Cat: 359 Other: 25

*Includes euthanasia by offsite vets

OTHER OUTCOMES: 68

Dog: 8 Cat: 49 Other: 11

*Unassisted death, other

COMMUNITY CATS RETURNED: 963



Licensing

NEW LICENSE: 5,425

Average processing time: 3.5 days

RENEWED LICENSE: 3,772

Average processing time: 3.3 days

RABIES EXEMPTION: 46

Average processing time: 3.5 days

SERVICE DOG LICENSE: 17

REPLACEMENT TAG: 92

RECENT ADOPTION: 701

Medical and Community Services

MEDICAL SERVICES

SHELTER SPAY/NEUTER: 2,936 **COMMUNITY SPAY/NEUTER: 1,020**

COMMUNITY SPAY/NEUTER VOUCHERS ISSUED: 687 **COMMUNITY SPAY/NEUTER VOUCHERS REDEEMED: 85**

VACCINATIONS AND MICROCHIPS

COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 3,967 **TOTAL VACCINATIONS: 6,323**

RABIES: 2,644 **FVRCP/DISTEMPER: 3,069** **MICROCHIPS: 621**

COMMUNITY ENGAGEMENT PROGRAMS

NUMBER OF PROGRAMS: 102 **NUMBER OF COMMUNITY MEMBERS IMPACTED: 28,998**

MEALS FOR PET FAMILIES IN NEED: 355,792 **MEALS FOR RESCUE PARTNERS: 36,121**

Field Services/Dispatch Statistics

ENFORCEMENT ACTIVITIES

Priority 1: 1,871

Average Response Time: 29 minutes

Priority 2: 1,816

Average Response Time: 72 minutes

Priority 3: 249

Average Response Time: 595 minutes

Priority 4: 585

Average Response Time: 689 minutes

Priority 5: 1,548

Average Response Time: 64 minutes

Total Calls: 6,180

Note: Response times are organization wide

CRIMINAL CASES

REFERRED TO DISTRICT ATTORNEY (FELONY): 1

REFERRED TO CITY ATTORNEY (MISDEMEANOR): 0

OTHER

DANGEROUS DOG HEARINGS: 4

Declared dangerous: 4 Unfounded: 0

KENNEL INSPECTION STATUS: 6

New Kennel Inspections: 0 Renewed Kennel Inspections: 6

PARK PATROLS: 692

NOTICE OF COMPLAINTS: 197

BITE REPORTS: 320

CITATIONS: 53



Customer Service

CUSTOMER SERVICE SATISFACTION RATING: 95.8%*

5-Outstanding: 183

4-Above Expectations: 51

3-Met Expectations: 19

2-Below Expectations: 8

1-Did Not Meet Expectations: 3 Total: 264

*Percent of respondents satisfied that SDHS met or exceeded expectations (organization wide)

Facilities

SAN DIEGO BUILDING MAINTENANCE

New Maintenance Requests: 88 Maintenance Requests Completed: 93

Maintenance Requests Pending, Denied or In Progress: 11

Project Wildlife

WILDLIFE INTAKE: 1,137

