

# City of Solana Beach

## Quarterly Animal Services Report



1ST QUARTER • July 1 - September 30, 2023



### Solana Beach Total Animals Helped **13**

**ANIMALS SHELTERED 4**

**COMMUNITY SERVICES\* 9**

\*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



**SAN DIEGO CAMPUS**  
5500 Gaines St.  
San Diego, CA 92110  
619-299-7012

**EL CAJON CAMPUS**  
1373 N. Marshall Ave.  
El Cajon, CA 92020  
619-299-7012

**ESCONDIDO CAMPUS**  
3500 Burnet Drive  
Escondido, CA 92027  
619-299-7012

**OCEANSIDE CAMPUS**  
2905 San Luis Rey Road  
572 Airport Road  
Oceanside, CA 92058  
619-299-7012

# Sheltered & Outgoing Animals

## INCOMING DOGS

Stray: 1 Owner Surrender: 0 Transfer In: 0 Seizure: 1

## INCOMING CATS

Stray: 2 Owner Surrender: 0 Transfer In: 0 Seizure: 0

## INCOMING OTHER

Stray: 0 Owner Surrender: 0 Transfer In: 0 Seizure: 0

**LIVE RELEASE RATE: 90.0%\***

\*Organization wide

## OUTGOING DOGS

Adopted: 0 Returned to Owner: 2 Transferred Out: 0 Euthanized: 0 Other: 0

Average Length of Stay: 0.2 days

## OUTGOING CATS

Adopted: 1 Returned to Owner: 0 Transferred Out: 0 Euthanized: 1 Other: 0

Average Length of Stay: 6.1 days

## OUTGOING OTHER

Adopted: 0 Returned to Owner: 0 Transferred Out: 0 Euthanized: 1 Other: 0

Average Length of Stay: 3.1 days

# Licensing, Medical & Community Services

**LICENSES: 121**    **TOTAL VACCINATIONS: 12**    **RABIES: 4**    **DISTEMPER/FVRCP: 5**    **MICROCHIPS: 1**

**COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 6**

**COMMUNITY SPAY/NEUTER SURGERIES: 1**                      **SHELTER SPAY/NEUTER SURGERIES: 0**

# Humane Law Enforcement

## ENFORCEMENT ACTIVITIES

### Priority 1: 17

Average Response Time: 29 minutes

### Priority 2: 8

Average Response Time: 72 minutes

### Priority 3: 2

Average Response Time: 595 minutes

### Priority 4: 4

Average Response Time: 689 minutes

### Priority 5: 26

Average Response Time: 64 minutes

**Total Calls: 57**

Note: Response times are organization wide

**BITE REPORTS: 2**    **NOTICE OF COMPLAINTS: 0**    **CITATIONS: 0**

**PARK PATROLS: 23**    **BARKING DOG CALLS: 2**



# Customer Service

**CUSTOMER SERVICE SATISFACTION RATING: 95.8%\***

**5-Outstanding: 183**    **4-Above Expectations: 51**    **3-Met Expectations: 19**    **2-Below Expectations: 8**

**1-Did Not Meet Expectations: 3**    **Total: 264**

\*Percent of respondents satisfied that SDHS met or exceeded expectations (organization wide)