

# City of Del Mar

## Quarterly Animal Services Report



2ND QUARTER • October 1 - December 31, 2023



## Del Mar Total Animals Helped **17**

**ANIMALS SHELTERED 4**

**COMMUNITY SERVICES\* 13**

\*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



**SAN DIEGO  
CAMPUS**  
5500 Gaines St.  
San Diego, CA 92110  
619-299-7012

**EL CAJON  
CAMPUS**  
1373 N. Marshall Ave.  
El Cajon, CA 92020  
619-299-7012

**ESCONDIDO  
CAMPUS**  
3500 Burnet Drive  
Escondido, CA 92027  
619-299-7012

**OCEANSIDE  
CAMPUS**  
2905 San Luis Rey Road  
572 Airport Road  
Oceanside, CA 92058  
619-299-7012

# Sheltered & Outgoing Animals

## INCOMING DOGS

Stray: 2 Owner Surrender: 0 Transfer In: 0 Seizure: 0

## INCOMING CATS

Stray: 0 Owner Surrender: 1 Transfer In: 0 Seizure: 0

## INCOMING OTHER

Stray: 0 Owner Surrender: 1 Transfer In: 0 Seizure: 0

**LIVE RELEASE RATE: 91.8%\***

\*Organization wide

## OUTGOING DOGS

Adopted: 0 Returned to Owner: 1 Transferred Out: 0 Euthanized: 1 Other: 0

Average Length of Stay: 3.8 days

## OUTGOING CATS

Adopted: 0 Returned to Owner: 0 Transferred Out: 0 Euthanized: 0 Other: 0

Average Length of Stay: N/A

## OUTGOING OTHER

Adopted: 0 Returned to Owner: 0 Transferred Out: 0 Euthanized: 1 Other: 0

Average Length of Stay: 3.0 days

# Licensing, Medical & Community Services

**LICENSES: 131**   **TOTAL VACCINATIONS: 15**   **RABIES: 7**   **DISTEMPER/FVRCP: 7**   **MICROCHIPS: 1**

**COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 8**

**COMMUNITY SPAY/NEUTER SURGERIES: 3**   **SHELTER SPAY/NEUTER SURGERIES: 1**

# Humane Law Enforcement

## ENFORCEMENT ACTIVITIES\*

### Priority 1: 6

Average Response Time: 29 minutes

### Priority 2: 5

Average Response Time: 3 hours

### Priority 3: 2

Average Response Time: 30 hours

### Priority 4: 2

Average Response Time: 14 hours

### Priority 5: 23

Average Response Time: 5 hours

**Total Calls: 38**

\*Response times are organization wide

**BITE REPORTS: 2**   **NOTICE OF COMPLAINTS: 1**   **CITATIONS: 0**

**PARK PATROLS: 10**   **BARKING DOG CALLS: 1**



# Customer Service

**CUSTOMER SERVICE SATISFACTION RATING: 96.7%\***

**5-Outstanding: 166**   **4-Above Expectations: 41**   **3-Met Expectations: 24**   **2-Below Expectations: 8**

**1-Did Not Meet Expectations: 0**   **Total: 239**

\*Percent of respondents satisfied that SDHS met or exceeded expectations (organization wide)