

# City of Encinitas

## Quarterly Animal Services Report



2ND QUARTER • October 1 - December 31, 2023



## Encinitas Total Animals Helped **119**

**ANIMALS SHELTERED 63**

**COMMUNITY SERVICES\* 56**

\*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



**SAN DIEGO CAMPUS**  
5500 Gaines St.  
San Diego, CA 92110  
619-299-7012

**EL CAJON CAMPUS**  
1373 N. Marshall Ave.  
El Cajon, CA 92020  
619-299-7012

**ESCONDIDO CAMPUS**  
3500 Burnet Drive  
Escondido, CA 92027  
619-299-7012

**OCEANSIDE CAMPUS**  
2905 San Luis Rey Road  
572 Airport Road  
Oceanside, CA 92058  
619-299-7012

# Sheltered & Outgoing Animals

## INCOMING DOGS

Stray: 22 Owner Surrender: 4 Transfer In: 0 Seizure: 6

## INCOMING CATS

Stray: 8 Owner Surrender: 9 Transfer In: 0 Seizure: 2

## INCOMING OTHER

Stray: 6 Owner Surrender: 5 Transfer In: 0 Seizure: 1

**LIVE RELEASE RATE: 91.8%\***

\*Organization wide

## OUTGOING DOGS

Adopted: 15 Returned to Owner: 11 Transferred Out: 3 Euthanized: 0 Other: 0

Average Length of Stay: 10.6 days

## OUTGOING CATS

Adopted: 23 Returned to Owner: 3 Transferred Out: 0 Euthanized: 0 Other: 0

Average Length of Stay: 19.3 days

## OUTGOING OTHER

Adopted: 7 Returned to Owner: 0 Transferred Out: 2 Euthanized: 0 Other: 0

Average Length of Stay: 23.2 days

# Licensing, Medical & Community Services

**LICENSES: 544**    **TOTAL VACCINATIONS: 67**    **RABIES: 29**    **DISTEMPER/FVRCP: 26**    **MICROCHIPS: 20**

**COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 48**

**COMMUNITY SPAY/NEUTER SURGERIES: 2**

**SHELTER SPAY/NEUTER SURGERIES: 19**

# Humane Law Enforcement

## ENFORCEMENT ACTIVITIES\*

**Priority 1: 54**

Average Response Time: 29 minutes

**Priority 2: 98**

Average Response Time: 3 hours

**Priority 3: 8**

Average Response Time: 30 hours

**Priority 4: 11**

Average Response Time: 14 hours

**Priority 5: 186**

Average Response Time: 5 hours

**Total Calls: 360**

\*Response times are organization wide

**BITE REPORTS: 13**

**NOTICE OF COMPLAINTS: 2**

**CITATIONS: 0**

**PARK PATROLS: 133**

**BARKING DOG CALLS: 2**



# Customer Service

**CUSTOMER SERVICE SATISFACTION RATING: 96.7%\***

**5-Outstanding: 166**

**4-Above Expectations: 41**

**3-Met Expectations: 24**

**2-Below Expectations: 8**

**1-Did Not Meet Expectations: 0**    **Total: 239**

\*Percent of respondents satisfied that SDHS met or exceeded expectations (organization wide)