City of Escondid **Quarterly Animal Services Report**

2ND QUARTER • October 1 - December 31, 2023



Escondido Total Animals Helped 1,76

ANIMALS SHELTERED 636 COMMUNITY SERVICES* 1,129

*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



SAN DIEGO **CAMPUS**

5500 Gaines St. San Diego, CA 92110 619-299-7012

EL CAJON CAMPUS

1373 N. Marshall Ave. El Cajon, CA 92020 619-299-7012

ESCONDIDO CAMPUS

3500 Burnet Drive Escondido, CA 92027 619-299-7012

OCEANSIDE CAMPUS

2905 San Luis Rey Road 572 Airport Road Oceanside, CA 92058 619-299-7012

Sheltered & Outgoing Animals

INCOMING DOGS

Stray: 234 Owner Surrender: 79 Transfer In: 0 Seizure: 12

INCOMING CATS

Stray: 175 Owner Surrender: 86 Transfer In: 0 Seizure: 7

INCOMING OTHER

Stray: 19 Owner Surrender: 24 Transfer In: 0 Seizure: 0

LIVE RELEASE RATE: 91.8%*

*Organization wide

OUTGOING DOGS

Adopted: 203 Returned to Owner: 86 Transferred Out: 22 Euthanized: 32 Other: 5

Average Length of Stay: 12.2 days

OUTGOING CATS

Adopted: 330 Returned to Owner: 13 Transferred Out: 3 Euthanized: 35 Other: 1

Average Length of Stay: 25.6 days

OUTGOING OTHER

Adopted: 31 Returned to Owner: 2 Transferred Out: 5 Euthanized: 7 Other: 1

Average Length of Stay: 22.2 days

Licensing, Medical & Community Services

MICROCHIPS: 277 LICENSES: 960 DISTEMPER/FVRCP: 770 TOTAL VACCINATIONS: 1,508 RABIES: 510

COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 947

COMMUNITY SPAY/NEUTER SURGERIES: 99 SHELTER SPAY/NEUTER SURGERIES: 415

Humane Law Enforcement

ENFORCEMENT ACTIVITIES*

Priority 1: 144

Average Response Time: 29 minutes

Average Response Time: 14 hours

Priority 4: 34

Priority 2: 333

Average Response Time: 3 hours

Priority 5: 202

Average Response Time: 5 hours

Priority 3:34

Average Response Time: 30 hours

Total Calls: 760

BITE REPORTS: 49 NOTICE OF COMPLAINTS: 30 CITATIONS: 9

PARK PATROLS: 45 BARKING DOG CALLS: 51 *Response times are organization wide

Customer Service

CUSTOMER SERVICE SATISFACTION RATING: 96.65%*

5-Outstanding: 166 4-Above Expectations: 41 3-Met Expectations: 24 2-Below Expectations: 8

1-Did Not Meet Expectations: 0 Total: 239

*Percent of respondents satisfied that SDHS met or exceeded expectations (organization wide)