

City of La Mesa

Quarterly Animal Services Report



2ND QUARTER • October 1 - December 31, 2023



La Mesa Total Animals Helped **384**

ANIMALS SHELTERED 137
COMMUNITY SERVICES* 247

*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



**SAN DIEGO
CAMPUS**
5500 Gaines St.
San Diego, CA 92110
619-299-7012

**EL CAJON
CAMPUS**
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

**ESCONDIDO
CAMPUS**
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

**OCEANSIDE
CAMPUS**
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Sheltered & Outgoing Animals

INCOMING DOGS

Stray: 67 Owner Surrender: 13 Transfer In: 0 Seizure: 4

INCOMING CATS

Stray: 18 Owner Surrender: 11 Transfer In: 0 Seizure: 8

INCOMING OTHER

Stray: 2 Owner Surrender: 13 Transfer In: 0 Seizure: 1

LIVE RELEASE RATE: 91.8%*

*Organization wide

OUTGOING DOGS

Adopted: 38 Returned to Owner: 36 Transferred Out: 16 Euthanized: 8 Other: 2

Average Length of Stay: 13.1 days

OUTGOING CATS

Adopted: 64 Returned to Owner: 2 Transferred Out: 1 Euthanized: 4 Other: 1

Average Length of Stay: 26.3 days

OUTGOING OTHER

Adopted: 10 Returned to Owner: 0 Transferred Out: 2 Euthanized: 0 Other: 0

Average Length of Stay: 30.5 days

Licensing, Medical & Community Services

LICENSES: 343 **TOTAL VACCINATIONS: 291** **RABIES: 109** **DISTEMPER/FVRCP: 144** **MICROCHIPS: 58**

COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 214

COMMUNITY SPAY/NEUTER SURGERIES: 19

SHELTER SPAY/NEUTER SURGERIES: 70

Humane Law Enforcement

ENFORCEMENT ACTIVITIES*

Priority 1: 45

Average Response Time: 29 minutes

Priority 2: 107

Average Response Time: 3 hours

Priority 3: 12

Average Response Time: 30 hours

Priority 4: 17

Average Response Time: 14 hours

Priority 5: 100

Average Response Time: 5 hours

Total Calls: 285

*Response times are organization wide

BITE REPORTS: 12 **NOTICE OF COMPLAINTS: 7** **CITATIONS: 0**

PARK PATROLS: 27 **BARKING DOG CALLS: 43**



Customer Service

CUSTOMER SERVICE SATISFACTION RATING: 96.7%*

5-Outstanding: 166 **4-Above Expectations: 41** **3-Met Expectations: 24** **2-Below Expectations: 8**

1-Did Not Meet Expectations: 0 **Total: 239**

*Percent of respondents satisfied that SDHS met or exceeded expectations (organization wide)