

# City of Oceanside

## Quarterly Animal Services Report



2ND QUARTER • October 1 - December 31, 2023



## Oceanside Total Animals Helped **1,828**

**ANIMALS SHELTERED 505**  
**COMMUNITY SERVICES\* 1,323**

\*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



**SAN DIEGO  
CAMPUS**  
5500 Gaines St.  
San Diego, CA 92110  
619-299-7012

**EL CAJON  
CAMPUS**  
1373 N. Marshall Ave.  
El Cajon, CA 92020  
619-299-7012

**ESCONDIDO  
CAMPUS**  
3500 Burnet Drive  
Escondido, CA 92027  
619-299-7012

**OCEANSIDE  
CAMPUS**  
2905 San Luis Rey Road  
572 Airport Road  
Oceanside, CA 92058  
619-299-7012

# Sheltered & Outgoing Animals

## INCOMING DOGS

Stray: 186 Owner Surrender: 91 Transfer In: 0 Seizure: 14

## INCOMING CATS

Stray: 100 Owner Surrender: 57 Transfer In: 0 Seizure: 7

## INCOMING OTHER

Stray: 17 Owner Surrender: 33 Transfer In: 0 Seizure: 0

**LIVE RELEASE RATE: 91.8%\***

\*Organization wide

## OUTGOING DOGS

Adopted: 173 Returned to Owner: 113 Transferred Out: 6 Euthanized: 34 Other: 1  
Average Length of Stay: 14.0 days

## OUTGOING CATS

Adopted: 158 Returned to Owner: 18 Transferred Out: 5 Euthanized: 13 Other: 1  
Average Length of Stay: 24.6 days

## OUTGOING OTHER

Adopted: 44 Returned to Owner: 2 Transferred Out: 3 Euthanized: 4 Other: 3  
Average Length of Stay: 35.1 days

# Licensing, Medical & Community Services

**LICENSES: 1,387 TOTAL VACCINATIONS: 1,734 RABIES: 612 DISTEMPER/FVRCP: 835 MICROCHIPS: 328**

**COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 1,151**

**COMMUNITY SPAY/NEUTER SURGERIES: 74**

**SHELTER SPAY/NEUTER SURGERIES: 236**

# Humane Law Enforcement

## ENFORCEMENT ACTIVITIES\*

**Priority 1: 160**

Average Response Time: 29 minutes

**Priority 2: 341**

Average Response Time: 3 hours

**Priority 3: 33**

Average Response Time: 30 hours

**Priority 4: 71**

Average Response Time: 14 hours

**Priority 5: 374**

Average Response Time: 5 hours

**Total Calls: 992**

\*Response times are organization wide

**BITE REPORTS: 69 NOTICE OF COMPLAINTS: 43 CITATIONS: 2**

**PARK PATROLS: 121 BARKING DOG CALLS: 83**



# Customer Service

**CUSTOMER SERVICE SATISFACTION RATING: 96.7%\***

**5-Outstanding: 166 4-Above Expectations: 41 3-Met Expectations: 24 2-Below Expectations: 8**

**1-Did Not Meet Expectations: 0 Total: 239**

\*Percent of respondents satisfied that SDHS met or exceeded expectations (organization wide)