

City of San Diego

Quarterly Animal Services Report



2ND QUARTER • October 1 - December 31, 2023

Total Animals Helped 9,363

STRAY ANIMALS 2,741

Dog: 1,400 Cat: 1,209 Other: 132

OWNER SURRENDERED ANIMALS 967

Dog: 386 Cat: 481 Other: 100

TRANSFERRED IN ANIMALS 4

Dog: 0 Cat: 4 Other: 0

HUMANE LAW ENFORCEMENT* 247

Dog: 161 Cat: 52 Other: 34

*Includes seizures, emergency boarding and abandoned animals



SAN DIEGO CAMPUS
5500 Gaines St.
San Diego, CA 92110
619-299-7012

EL CAJON CAMPUS
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

ESCONDIDO CAMPUS
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

OCEANSIDE CAMPUS
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Disposition of San Diego Animals

ADOPTED: 3,209

Dog: 1,169 Cat: 1,874 Other: 166

TRANSFERRED OUT: 292

Dog: 121 Cat: 132 Other: 39

AVERAGE LENGTH OF STAY: 21.7

Dog: 17.2 Cat: 25.0 Other: 31.3

LIVE RELEASE RATE: 91.8%*

*Organization wide

RECLAIMED: 761

Dog: 629 Cat: 103 Other: 29

EUTHANIZED: 362

Dog: 178 Cat: 165 Other: 19

*Includes euthanasia by offsite vets

OTHER OUTCOMES: 23

Dog: 11 Cat: 8 Other: 4

*Unassisted death, other

COMMUNITY CATS RETURNED: 677



Licensing

NEW LICENSE: 4,208

Average processing time: 3.7 days

RENEWED LICENSE: 4,768

Average processing time: 3.7 days

RABIES EXEMPTION: 54

Average processing time: 3.7 days

SERVICE DOG LICENSE: 22

REPLACEMENT TAG: 93

RECENT ADOPTION: 696

Medical and Community Services

MEDICAL SERVICES

SHELTER SPAY/NEUTER: 2,455 **COMMUNITY SPAY/NEUTER: 724**

COMMUNITY SPAY/NEUTER VOUCHERS ISSUED: 247 **COMMUNITY SPAY/NEUTER VOUCHERS REDEEMED: 175**

VACCINATIONS AND MICROCHIPS

COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 4,324 **TOTAL VACCINATIONS: 6,600**

RABIES: 2,568 **FVRCP/DISTEMPER: 3,117** **MICROCHIPS: 1,134**

COMMUNITY ENGAGEMENT PROGRAMS

NUMBER OF PROGRAMS: 146 **NUMBER OF COMMUNITY MEMBERS IMPACTED: 6,298**

MEALS FOR PET FAMILIES IN NEED: 402,582 **MEALS FOR RESCUE PARTNERS: 41,428**

Field Services/Dispatch Statistics

ENFORCEMENT ACTIVITIES*

Priority 1: 1,251

Average Response Time: 29 minutes

Priority 2: 1,796

Average Response Time: 3 hours

Priority 3: 258

Average Response Time: 30 hours

Priority 4: 367

Average Response Time: 14 hours

Priority 5: 1,278

Average Response Time: 5 hours

Total Calls: 5,033

*Response times are organization wide

CRIMINAL CASES

REFERRED TO DISTRICT ATTORNEY (FELONY): 0

REFERRED TO CITY ATTORNEY (MISDEMEANOR): 1

OTHER

DANGEROUS DOG HEARINGS: 1

Declared dangerous: 1 Unfounded: 0

KENNEL INSPECTION STATUS: 4

New Kennel Inspections: 0 Renewed Kennel Inspections: 4

PARK PATROLS: 712

NOTICE OF COMPLAINTS: 141

BITE REPORTS: 287

CITATIONS: 20



Customer Service

CUSTOMER SERVICE SATISFACTION RATING: 96.7%*

5-Outstanding: 166

4-Above Expectations: 41

3-Met Expectations: 24

2-Below Expectations: 8

1-Did Not Meet Expectations: 0 Total: 239

*Percent of respondents satisfied that SDHS met or exceeded expectations (organization wide)

Facilities

SAN DIEGO BUILDING MAINTENANCE

New Maintenance Requests: 57 Maintenance Requests Completed: 66

Maintenance Requests Pending, Denied or In Progress: 2

Project Wildlife

WILDLIFE INTAKE: 512

