

City of Solana Beach

Quarterly Animal Services Report



2ND QUARTER • October 1 - December 31, 2023



**Solana Beach Total
Animals Helped 30**

ANIMALS SHELTERED 17

COMMUNITY SERVICES* 13

*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



**SAN DIEGO
CAMPUS**
5500 Gaines St.
San Diego, CA 92110
619-299-7012

**EL CAJON
CAMPUS**
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

**ESCONDIDO
CAMPUS**
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

**OCEANSIDE
CAMPUS**
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Sheltered & Outgoing Animals

INCOMING DOGS

Stray: 10 Owner Surrender: 1 Transfer In: 0 Seizure: 3

INCOMING CATS

Stray: 2 Owner Surrender: 0 Transfer In: 0 Seizure: 0

INCOMING OTHER

Stray: 1 Owner Surrender: 0 Transfer In: 0 Seizure: 0

LIVE RELEASE RATE: 91.8%*

*Organization wide

OUTGOING DOGS

Adopted: 9 Returned to Owner: 5 Transferred Out: 0 Euthanized: 0 Other: 0

Average Length of Stay: 12.7 days

OUTGOING CATS

Adopted: 0 Returned to Owner: 2 Transferred Out: 0 Euthanized: 0 Other: 0

Average Length of Stay: 1.0 days

OUTGOING OTHER

Adopted: 0 Returned to Owner: 1 Transferred Out: 0 Euthanized: 0 Other: 0

Average Length of Stay: 0.8 days

Licensing, Medical & Community Services

LICENSES: 123 **TOTAL VACCINATIONS: 19** **RABIES: 5** **DISTEMPER/FVRCP: 8** **MICROCHIPS: 1**

COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 11

COMMUNITY SPAY/NEUTER SURGERIES: 0 **SHELTER SPAY/NEUTER SURGERIES: 7**

Humane Law Enforcement

ENFORCEMENT ACTIVITIES*

Priority 1: 12

Average Response Time: 29 minutes

Priority 2: 3

Average Response Time: 3 hours

Priority 3: 1

Average Response Time: 30 hours

Priority 4: 2

Average Response Time: 14 hours

Priority 5: 20

Average Response Time: 5 hours

Total Calls: 38

*Response times are organization wide

BITE REPORTS: 1 **NOTICE OF COMPLAINTS: 1** **CITATIONS: 0**

PARK PATROLS: 10 **BARKING DOG CALLS: 4**



Customer Service

CUSTOMER SERVICE SATISFACTION RATING: 96.7%*

5-Outstanding: 166 **4-Above Expectations: 41** **3-Met Expectations: 24** **2-Below Expectations: 8**

1-Did Not Meet Expectations: 0 **Total: 239**

*Percent of respondents satisfied that SDHS met or exceeded expectations (organization wide)