

City of Encinitas

Quarterly Animal Services Report



2ND QUARTER • October 1 - December 31, 2024



Encinitas Total Animals Helped **103**

ANIMALS SHELTERED 38
COMMUNITY SERVICES* 65

*Spay/Neuter; Vaccinated/Microchipped; Owner Requested Euthanasia



SAN DIEGO CAMPUS
5500 Gaines St.
San Diego, CA 92110
619-299-7012

EL CAJON CAMPUS
1373 N. Marshall Ave.
El Cajon, CA 92020
619-299-7012

ESCONDIDO CAMPUS
3500 Burnet Drive
Escondido, CA 92027
619-299-7012

OCEANSIDE CAMPUS
2905 San Luis Rey Road
572 Airport Road
Oceanside, CA 92058
619-299-7012

Sheltered & Outgoing Animals

INCOMING DOGS

Stray: 9 Owner Surrender: 2 Transfer In: 0 Seizure: 8

INCOMING CATS

Stray: 2 Owner Surrender: 9 Transfer In: 0 Seizure: 1

INCOMING OTHER

Stray: 6 Owner Surrender: 1 Transfer In: 0 Seizure: 0

LIVE RELEASE RATE: 92.9%*

*Organization wide

OUTGOING DOGS

Adopted: 7 Returned to Owner: 11 Transferred Out: 3 Euthanized: 0 Other: 0

Average Length of Stay: 8.3 days

OUTGOING CATS

Adopted: 10 Returned to Owner: 1 Transferred Out: 0 Euthanized: 1 Other: 0

Average Length of Stay: 21.8 days

OUTGOING OTHER

Adopted: 5 Returned to Owner: 0 Transferred Out: 2 Euthanized: 1 Other: 0

Average Length of Stay: 37.9 days

Licensing, Medical & Community Services

LICENSES: 571 **TOTAL VACCINATIONS: 86** **RABIES: 31** **DISTEMPER/FVRCP: 39** **MICROCHIPS: 7**

COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 48

COMMUNITY SPAY/NEUTER SURGERIES: 10 **SHELTER SPAY/NEUTER SURGERIES: 16**

Humane Law Enforcement

ENFORCEMENT ACTIVITIES

Priority 1: 53

Average Response Time: 21 minutes

Priority 2: 85

Average Response Time: 7 hours

Priority 3: 9

Average Response Time: 29 hours

Priority 4: 6

Average Response Time: 26 hours

Priority 5: 95

Average Response Time: 3 hours

Total Calls: 248

BITE REPORTS: 20 **NOTICE OF COMPLAINTS: 2** **CITATIONS: 7**

PARK PATROLS: 103 **NOISE COMPLAINT CALLS: 2**



Customer Service

CUSTOMER SERVICE SATISFACTION RATING: 96.9%*

5-Outstanding: 163 **4-Above Expectations: 16** **3-Met Expectations: 9** **2-Below Expectations: 5**

1-Did Not Meet Expectations: 1 **Total: 194**

*Percent of respondents satisfied that SDHS met or exceeded expectations (organization wide)