

# City of San Diego

## Quarterly Animal Services Report

4TH QUARTER • April 1 – June 30, 2025



**Total Animals Helped 11,022**

### STRAY ANIMALS 3,439

Dog: 1,319 Cat: 1,909 Other: 211

### OWNER SURRENDERED ANIMALS 872

Dog: 447 Cat: 359 Other: 66

### TRANSFERRED IN ANIMALS 24

Dog: 4 Cat: 20 Other: 0

### HUMANE LAW ENFORCEMENT\* 359

Dog: 238 Cat: 60 Other: 61

\*Includes seizures, emergency boarding and abandoned animals



**SAN DIEGO  
CAMPUS**  
5500 Gaines St.  
San Diego, CA 92110  
619-299-7012

**EL CAJON  
CAMPUS**  
1373 N. Marshall Ave.  
El Cajon, CA 92020  
619-299-7012

**ESCONDIDO  
CAMPUS**  
3500 Burnet Drive  
Escondido, CA 92027  
619-299-7012

**OCEANSIDE  
CAMPUS**  
2905 San Luis Rey Road  
572 Airport Road  
Oceanside, CA 92058  
619-299-7012

# Disposition of San Diego Animals

**ADOPTED: 2,559**

Dog: 1,048 Cat: 1,307 Other: 204

**TRANSFERRED OUT: 276**

Dog: 78 Cat: 168 Other: 30

**AVERAGE LENGTH OF STAY: 15.4 days**

Dog: 15.1 Cat: 15.4 Other: 17.6

**LIVE RELEASE RATE: 88.7%\***

\*Organization wide

**RECLAIMED: 828**

Dog: 665 Cat: 121 Other: 42

**EUTHANIZED: 474**

Dog: 163 Cat: 282 Other: 29

\*Includes euthanasia by offsite vets

**OTHER OUTCOMES: 42**

Dog: 6 Cat: 25 Other: 11

\*Unassisted death, other

**COMMUNITY CATS RETURNED: 834**



## Licensing

**TOTAL LICENSE: 9,355**

Average processing time: 1.2 days

**NEW LICENSE: 3,486**

**RENEWED LICENSE: 5,869**

**RABIES EXEMPTION: 20**

**SERVICE DOG LICENSE: 28**

**RECENT ADOPTION: 646**

**REPLACEMENT TAG: 353**

## Medical and Community Services

### MEDICAL SERVICES

**SHELTER SPAY/NEUTER: 2,158**

**COMMUNITY SPAY/NEUTER: 1,245**

**COMMUNITY SPAY/NEUTER VOUCHERS ISSUED: 86**

**COMMUNITY SPAY/NEUTER VOUCHERS REDEEMED: 89**

### VACCINATIONS AND MICROCHIPS

**COMMUNITY VACCINATED/MICROCHIPPED ANIMALS: 4,698**

**TOTAL VACCINATIONS: 7,427**

**RABIES: 2,905**

**FVRCP/DISTEMPER: 3,326**

**MICROCHIPS: 853**

### COMMUNITY ENGAGEMENT PROGRAMS

**NUMBER OF PROGRAMS: 121**

**NUMBER OF COMMUNITY MEMBERS IMPACTED: 5,830**

**MEALS FOR PET FAMILIES IN NEED: 308,580**

**MEALS FOR RESCUE PARTNERS: 61,410**

# Field Services/Dispatch Statistics

## ENFORCEMENT ACTIVITIES

**Priority 1: 2,156**

Average Response Time: 27 minutes

**Priority 2: 2,193**

Average Response Time: 94 hours

**Priority 3: 268**

Average Response Time: 650 hours

**Priority 4: 282**

Average Response Time: 649 hours

**Priority 5: 410**

Average Response Time: 138 hours

**Total Calls: 5,309**

## CRIMINAL CASES

**REFERRED TO DISTRICT ATTORNEY (FELONY): 1**

**REFERRED TO CITY ATTORNEY (MISDEMEANOR): 3**

## OTHER

**DANGEROUS DOG HEARINGS: 0**

Declared dangerous: 4 Unfounded: 0

**KENNEL INSPECTION STATUS: 1**

New Kennel Inspections: 0 Renewed Kennel Inspections: 1

**PARK PATROLS: 348**

**NOTICE OF COMPLAINTS: 243**

**BITE REPORTS: 192**

**CITATIONS: 61**



# Customer Service

**CUSTOMER SERVICE SATISFACTION RATING: 99.2%\* TOTAL: 595**

**Outstanding / Very Likely To Recommend: 555**

**Above Expectations / Likely To Recommend: 30**

**Met Expectations / May Recommend: 5**

**Below Expectations / Unlikely To Recommend: 4**

**Did Not Meet Expectations / Very Unlikely To Recommend: 1**

\*Percent of respondents satisfied that SDHS met or exceeded expectations, or that may recommend SDHS to others (organization wide)

## Facilities

### SAN DIEGO BUILDING MAINTENANCE

New Maintenance Requests: 48 Maintenance Requests Completed: 46

Maintenance Requests Pending, Denied or In Progress: 2

## Project Wildlife

**WILDLIFE INTAKE: 1,881**

